



Vidhi Samaadhaan

**Vidhikarya Centre for Dispute Resolution
(VCDR)**

“Legal Matters Resolved”

An endeavour of Vidhikarya Legal Services LLP

www.vidhikarya.com



About Vidhikarya Legal Services LLP.

Vidhikarya Legal Services LLP (www.vidhikarya.com) was established on 29th February 2016 as a technology-based platform for people of India to easily reach out to any lawyer in any part of the country. Finding a right lawyer, who is suitable to handle your case has always been a challenge for any client and

thus the need to have a standard and uniform way to discover and connect with a lawyer was felt all across the sector.



Vidhikāryā
— Legal matters resolved —

Vidhikarya, looking at the technological advancement and internet being made available to all in the country, embarked on the journey to help each and every individual, at least, to connect with

a right Advocate online. Although the journey is a long one but we have been able to successfully complete 5 years with great sense of satisfaction and here we are standing at the cusp of new era where Alternate Dispute Resolution (ADR), sufficed and bolstered by technology, can be the game changer.

Having said that we have launched **Vidhikarya Centre for Dispute Resolution (VCDR)** an online dispute resolution (ODR) platform.



About Vidhikarya Centre for Dispute Resolution (VCDR)



Alternative Dispute Resolution (ADR) is a mechanism to settle the disputes outside the court without going to a judicial court and following the complex and lengthy procedures of court rooms. ADR allows the litigants (Parties) to resolve any kind of dispute that can be resolved by a civil court in India. Disputes arising out of contract, employment, marriage, family, property, tort, consumer, insurance, banking services, credit and loans, etc. all can be resolved and settled through the process of ADR.

ADR mainly involves three broad methods namely Arbitration, Mediation and Conciliation. In the year 1996, the Arbitration and Conciliation Act, 1996 was passed which brought in the formal concept of ADR that was already being practices since ages in the form of Panchayat at village level.

Vidhikarya Centre for Dispute Resolution (VCDR) is a formal and well accepted ADR process to settle the disputes between the Parties before going to court or to avoid going to the court. VCDR has been a pioneer in the legal sector to enable the litigants to settle their matters and disputes without going to court in an amicable and peaceful manner. As a result, it has been able to help its clients save lot of money and effort in resolving their disputes in comparison to filing cases in the court of law. It has also been able to reduce the complexity and heartburn between the parties.

VCDR involves mechanism of both online (ODR) and offline resolution depending on the need and logistics of the Parties and the Presiding Officer.



Mission and Vision of VCDR

To create a channel and platform for all Indians to access dispute settlement and resolve their disputes in lowest possible cost and time.



Benefits of VCDR



Resolution

The process is really fast and most of the disputes are settled within one hearing unless there is a rare complexity involved.



Resolution

The fees for the whole process are kept low so that more clients can access the services.



Resolution

The process is intentionally made less complex as there is minimal interaction and steps required. Moreover, there is a dedicated team to coordinate.



Resolution

The outcome of any ADR is legally binding and Courts do take cognizance of the settlement resolutions.



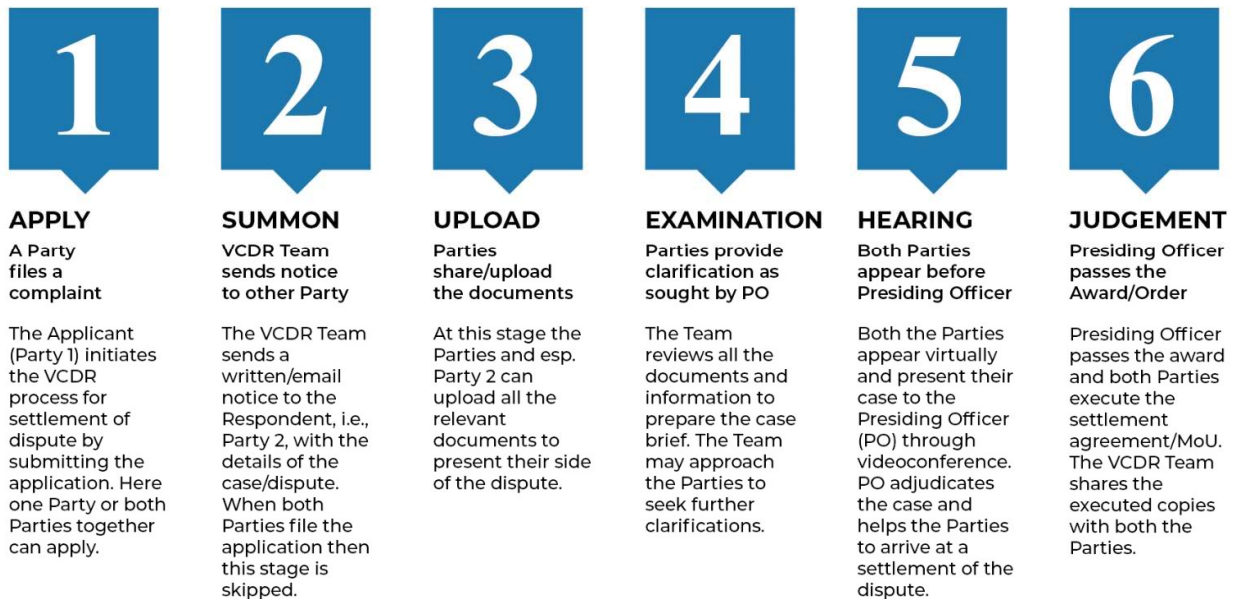
How it works

The dispute resolution process at VCDR is automated process each segregated as a separate stage which makes it quite comprehensible to follow and understand.

The whole VCDR process is as described below;

WHAT IS OUR PROCESS?

VCDR process and work flow



Different stakeholders – Roles

A. VCDR Platform

The VCDR platform is technology enabled IT platform where any kind of dispute can be resolved with ease through the collaborative participation of all the Parties.

B. Case Manager

Case Manager is an employee of VCDR whose job is to manage the complete VCDR process from end to end. His job also includes onboarding of Presiding Officers to VCDR platform. Creating of reports and sharing with all stakeholders and manage the operational part of VCDR are the responsibilities of the Case Manager.

C. Party(s)

A Party is the person/firm who wishes to invoke the VCDR process and get the dispute resolved through ODR (VCDR). Person/firm who initiates the VCDR process or files a complaint is Party 1/Applicant and the person who is to respond to the case/complaint is Party 2/Respondent.

D. Presiding Officer

A Presiding Officer (PO) is like the judge of a court. He presides over the cases/complaints and conducts the hearing. Post hearing, he passes the order/Award and negotiates, mediates or arbitrates between the Parties to arrive at a settlement.



Strengths of Vidhikarya Centre for Dispute Resolution

As stated, earlier Vidhikarya has been an active player in the legal sector and it has a remarkable history of past of five years in shaping the way legal services are being accessed and rendered. After having proven that as an innovative new company it can thrive well and bring the much-needed change on its strength, it has decided to put hands into the another much needed area of law – dispute settlement with the aid of ODR- Online Dispute Resolution.

The Strengths of Vidhikarya and VCDR in particular are as follow;



**Technology backed
Application**



**Trained Team
and Processes**



**Pool of 6000+
Advocates**



**Quality controlled
services**



Types of cases to be handled through VCDR

There is no limitation on what kind of cases will be or can be handled on VCDR. We shall try to handle all kinds of cases which feasibly can be handled through ODR. The below list is not an exhaustive one and more items will be added as VCDR grows;

Insurance

Banking

Credit Card

Contract

Telecom

Employment

Labour

Family

Marital

Property



Who Should go for VCDR and what are the Benefits for them?

Online Dispute Resolution services can be availed by anyone, whether it's an individual or a firm or a company. Simply put, anyone who has a dispute can invoke the VCDR process to settle the dispute going on between two parties. So, it does not depend upon the constitution of the Parties rather it depends on the intention of the Parties to settle the unwarranted dispute. **These are the benefits that you and your organization can get out of VCDR**

1. Faster settlement and clearing of the disputes



2. Saving on costly legal fees and processes



3. Getting more time and resource to focus on core business



4. Decrease the liability on the balance sheet



5. Enhance your operational profit margin





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